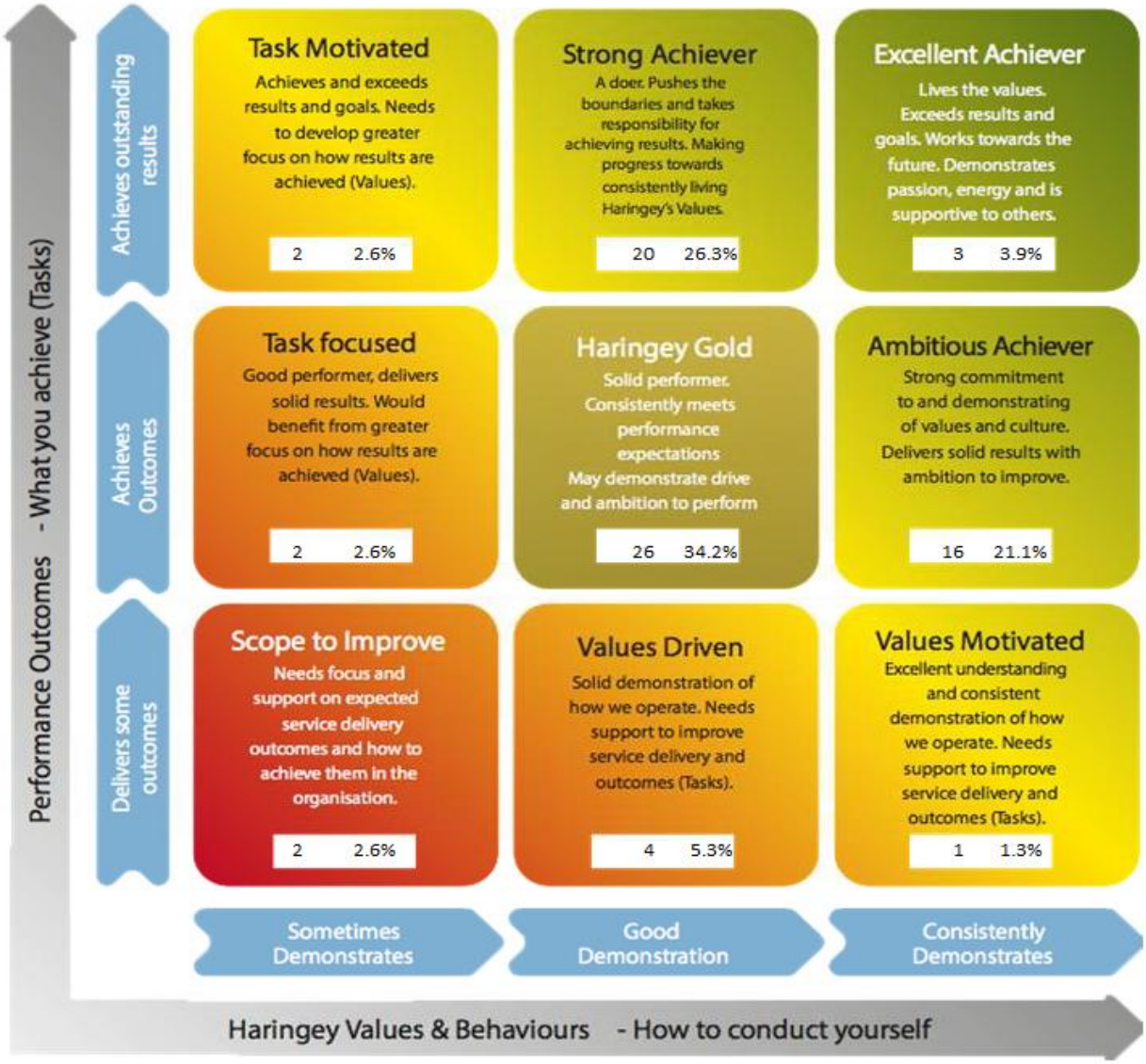Senior Manager My Conversation Outcomes (2016/2017)